Tender No: Tender Notification no 75436 /CEO/ CHiPS/ EMPL/ Manpower Service Provider Firms /2021 Dated 01/04/2021	Pre-Bid Response and Corrigendum Dated 13th Apr,2021

Corrigendum Reference Number:	75436 /CEO/ CHiPS/ EMPL/ Manpower Service Provider Firms /2021/Corrig1	Date 13th Apr, 2021
Tender Reference Number:	75436 /CEO/ CHiPS/ EMPL/ Manpower Service Provider Firms /2021	Dated 1st Apr,2021
Project Name	Empanelment of Manpower Service Provider Firms for Government of Chhattisgarh for a period of 3 years	

Sr.	RFP/Tender Document Reference(s) (Section & Page) Number(s)/Section No.,	Content of Tender/RFP requiring clarification(s), RFP/Tender Clause	Pre-Bid Query	Points of Clarification	Remark	Department/CHIPS Response
1	Section 5 - Sl.No. 2	Page No.26	The bidder should have a minimum average Annual turnover of Rs.5 Crore from Indian operations in manpower Service Provider business with supply of similar type of resources as defined in the Annexure-X mentioned in the tender document over the last three Financial years i.e., FY2017 18, FY 2018-19 & FY2019-20 (Provisional CA Certificate for FY 2019-20 is also acceptable)	Average Turnover of Last three Financial Year FY2017-18, FY 2018-19 & FY2019-20 (Provisional CA Certificate for FY 2019 20 is also acceptable)	As the financial year 20-21 is already completed so the average annual turnover of 5 crore should be based on FY 18-19, 19 20, 20-21 (Provisional)	As Per Corrigendum
2	Section 5 - Sl.No. 2	Page No.26	Extracts from the audited Balance sheet and Profit & Loss Account OR Certificate from the statutory auditor OR Certificate from CA (The bidder should submit the Chartered Accountant certificate specifically on the average annual turnover for manpower outsourcing business for supplying of similar type of resources as mentioned in Annexure-X)		Type of resources not defined in Annexure-X	As Per Corrigendum

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3	Section 5 - Sl.No. 3	Page No.26	The Bidder should have Minimum Three (03) years of Experience directly or indirectly working with any agency of Central/State/PSU or Government projects as manpower service provider from last 7 financial Year	In the requirement section experience is required from directly or indirectly working with any agency of Central/State/PSU or Government Projects but in the document required section Letter Work Order issued by the Government agencies is demanded.	Letter/Work Order issued by government Agencies OR Prime Bidder /Main Contractor showing work experience for last 3 years only for Manpower outsourcing Services, where minimum 40 Manpower in each Work order/ Project for not less than one year duration	As Per Corrigendum
4	Section 5 - Sl.No. 9	Page No.28	Bidder should have at least one ISO 9001 certification / CMMI certificate And Should have at least 30 employees with project management /technical certification like Prince2/Prince-2 Practitioner/PMP/TOGAF/A WS/ Oracle certification/Android developer/.Net certified/Java certified /Scrum/ CISA/CISM or equivalent	Will Technical Certifications like CCNA/CCNP/JNCIA/PCNSE considered equivalent	Technical Certification for Networking / Network Security /System Administration /Solution Architect like CCNA /CCNP / CCIE /JNCIA/PCNSE/Microsoft Certification (Azure Administrator Associate) /AWS Certified Solution Architect/ Red Hat Certified System	As Per Corrigendum

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					Administrator (RHCSA).	
5	Point 5 Eligibility criteria - S. No. 2	Page no-26	The bidder should have a minimum average Annual turnover of Rs.5 Crore from Indian operations in manpower Service Provider business with supply of similar type of resources as defined in the Annexure-X mentioned in the tender document over the last three Financial years i.e., FY2017-18, FY 2018-19 & FY2019-20 (Provisional CA Certificate for FY 2019-20 is also acceptable)		Asked for Last 3 Year turnover, please clarify the financial years. It should be FY 2018-2019 , FY 2019-2020, FY 2020-2021	As Per Corrigendum
6	Point 5 Eligibility criteria S.No. 3	Page.No-26	The Bidder should have Minimum Three (03) years of Experience directly or indirectly working with any agency of Central/State/PSU or Government projects as manpower service provider from last 7 financial Year	Experience mentioned is directly or indirectly working with any agency of central /state/PSU or Government projects but Work Order document demanded is from Government agencies.	Change is required for WO received from any 3rd party for manpower supply to Central/State/PSU/Government projects	As Per Corrigendum
7	Point 5 Eligibility criteria - S. No. 4	Page No-27	The bidder should have positive net worth over the last three Financial years (i.e., FY2017-18, FY 2018-19 & FY 2019-20) (Provisional CA Certificate for FY 2019-20 is also acceptable)		Asked for Last 3 Year turnover, please clarify the financial years. It should be FY 2018-2019 , FY 2019-2020, FY 2020-2022	As Per Corrigendum

Sr.	RFP/Tender Document Reference(s) (Section & Page) Number(s)/Section No.,	Content of Tender/RFP requiring clarification(s), RFP/Tender Clause	Pre-Bid Query	Points of Clarification	Remark	Department/CHIPS Response
8	Point 5 Eligibility criteria - S. No. 9	Page No-28	Bidder should have at least one ISO 9001 certification / CMMI certificate And Should have at least 30 employees with project management /technical certification like Prince2/Prince-2 Practitioner/PMP/TOGAF/A WS/ Oracle certification/Android developer/.Net certified/Java certified /Scrum/ CISA/CISM or equivalent.		Please Consider Technical certifications from CISCO/Juniper/Microsoft certifications also.	As Per Corrigendum
9	AnneX:1	Page No: 8	Consortium or JV not allowed	We believe that consortium or JV should be allowed to ensure better services to CHiPS in terms of expertise and SLAs. Requesting you to kindly allow Consortium for this tender.		As per RFP
10	Annex:4	Page No:17	Man Month Rate	Please clarify the man month rates mentioned. Is is the rates that will be billed for each resource?		Mentioned Man Month rates in RFP Clause-4 is excluding service charge and Tax
11	Annex: 5	Page No:26	Bidder Experience and Technical Capability	Please clarify the requirement of govt or PSU Experience for the last 3 years.		As Per Corrigendum

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				We have been working with large and reputed organisations in both private and govt sector. However, requesting you to remove this as the competition would be better and fair if we removed this pre-qualification criteria.		
12	Annex 10	Page No: 82	Financial Proposal Proposed Service charge in Percentage	Please clarify the requirement in the financial proposal and the percentage should be calculated of what number, and what is the relation between the man month rate mentioned and the percentage.		As Per RFP
13	6.4.3 Earnest Money Deposit (EMD)	Page No-32	Whether EMD of 3 lakhs is exempted for MSME as our both companies are MSME			As per Corrigendum

PLEASE READ THE CORRIGENDUM AS BELOW:

Eligibility Criteria

S. No.	Basic Requirement	Specific Requirements	Documents Required
2	Bidder Turnover	The bidder should have a minimum average Annual turnover of Rs.5 Crore from Indian operations in manpower Service Provider business with supply of similar type of resources as defined in the Clause-4 in the tender document over the last 3 Financial years i.e., FY 2017-18, FY 2018-19 & FY 2019-20	Extracts from the audited Balance sheet and Profit & Loss Account OR Certificate from the statutory auditor OR Certificate from CA (The bidder should submit the Chartered Accountant certificate specifically on the average annual turnover for manpower outsourcing business for supplying of similar type of resources as mentioned in Annexure-XIII Resource Requirement Table)
3.	Bidder Experience and Technical Capability	The Bidder should have minimum 3 years' Experience with at least (01) year of Experience directly or indirectly working with any agency of Central/State/PSU or Government projects as manpower service provider from last 7 financial Year	Letter/Work order/Agreement/Invoices with at least one work order showing experience directly or indirectly working with Central/State/PSU or Government projects. **Note: In case of Indirect work exp with government only one level of subcontracting is allowed and bidders has to submit necessary work order to stablish the one level of subcontracting**
9	Company Certification	Bidder should have at least one ISO 9001 certification / CMMI certificate **And** Should have at least 30 employees with project management /technical certification like Prince2/Prince-2 Practitioner/PMP/TOGAF/AWS/ Oracle certification/Android developer/.Net certified/Java certified /Scrum/ CISA/CISM/ CCNA/CCNP/JNCIA/PCNSE/Microsoft or equivalent.	1) Self-Certification in Excel format (In Company Letter Pad) by the authorized signatory with clear declaration of staff (Name, Father's Name, address, educational qualification, Mobile No, certificate No) 2) Copy of certification for all 30 employees

Important Note:

1. *For evaluation purposes, 'Last financial year' will be considered as 2019-2020* ***(Example: Last three financial i.e. FY 2017-2018, 2018-2019 & 2019-2020)*** *as per document submitted by bidders wherever term 'last financial year' is mentioned in RFP*

2. *EMD exempted for proper* NSIC*/MSME certified company for manpower services*

3. *Hard copy of bid submission on last date of bid submission, the bidder should post/couriered hard copy of tender document excluding financial proposal and E-mailed the receipt/docket no to* ceochips@nic.in, empl.chips@cgchips.in *email IDs.*

_____End of Document_____