राज्य परियोजना कार्यालय
राज्य माध्यमिक शिक्षा मिशन, छत्तीसगढ़
द्वितीय तल, संयुक्त शिक्षा भवन, रायपुर

-:Corrigendum:-

In reference to tender "Request for Proposal for third party evaluation of ICT scheme in Chhattisgarh", the last date of submission of complete technical and commercial bid proposals is extended from 25/06/2015 to 8.7.2015.

Therefore, the complete technical and commercial bid proposals should be submitted to SPO, RMSA on or before **08/07/2015** up to 03.00 PM.

Thus the opening of Technical bid will take place on 08/07/2015 at 04.01 PM at the office of the **Managing Director, State Project Office, Rajya Madhyamik Shiksha Mission, Raipur, Chhattisgarh**.

Managing Director
State Project Office
Rajya Madhyamik Shiksha Misison
Raipur, Chhattisgarh

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
1	Section 3.6 page 4	3.6. The bidder or consortium partner (in case of consortium) should have office in Chhattisgarh. The Gumasta License/ Certificate of Registration/ firm registration certificate should be submitted as proof for registered in Chhattisgarh.	Request to modify the condition as"The bidder or consortium partner (in case of consortium) should have Project office in Chhattisgarh."	As per RFP
2	Section 5.15 page 25	TAXES The Bidder shall pay service and other applicable taxes, if any, imposed on the services under this contract.	Request to add following-"In case of any change in taxes or duties for the services to be provided by service provider due to change in rule same should be reimbursed to the service provider by the client."	Please read as below "In case of any change in taxes or duties for the services to be provided by service provider due to change in rule same should be reimbursed to the service provider by the client."
3	Section 4 page 5	Field evaluation team should consist of at least of 2 members. One should have diploma in IT/ BCA/ MCA/ DCA/ PGDCA/ BE/ BTech/ ME/ M Tech and having minimum 2 years experience in hardware and networking and the other should have at least diploma in IT/ / BCA/MCA/DCA/PGDCA/ BE/ BTech/ ME/ M Tech and	How many CVs for field evalaution team has to be submitted with the RFP response?	Field evaluation team members CV not mandatory. The selected bidder may submited the CV after awarding the Contract and before starting the work on field.

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Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
4	Section 4 page 6	e) Data Collection based on the approved questionnaire: The data collection from the schools to be performed with the help of evaluation tool/software should be handed over in digitized format e.g. excel/xml/csv etc as per the formats required by the SPO to do any further analysis. It is expected that an online web based tool will be developed where the data can be fed from school itself. This tool shall be able to provide reports in the desired format.	Who will provide the Online web based tools?	The selected bidder shall provide the required tool.
5	ANNEXURE VI: Price Bid Format (Envelope – B)	Rate per school per year third party evaluation of ICT at schools as per the Scope of Work	1. The price to be quoted shall be with tax or wihout tax.	Rates should be quoted without taxes Please read as below at page no 46 **"The rate quoted shall be exlusive of all applicable taxes . The applicable taxes will be paid at actual at the time of invoicing.** The rates quoted are applicable up to 120 days from the date of submission. The validity can be extended with mutual agreement."
6	13. Qualification Criteria , Page 2	In 2015-16 evaluation should be done in the month of August and in remaining two years the evaluation scheduled should be planned in as per the directions of MD, RMSA.	Does all the 234 Schools for yr 15-16 has to be evaluated in August Month?	Please read plan of evaluation for school in the RFP

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Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
7	3 Eligibility criteria	3.2. The Prime Bidder should have executed at least one similar evaluation work in any educational institution for Central Govt./State Govts. / Govt Undertaking/ PSU educational institutions during the last 5 years i.e. in 2009-10, 2010-11, 2011-12, 2012-13 and 2013-14. The work order value should not less than Rs.1.2 Crore. The work order is to be enclosed.	Please modify as-" The Prime Bidder should have executed at least one similar evaluation work in any Central Govt./State Govts. / Govt Undertaking/ PSU educational institutions during the last 5 years i.e. in 2009-10, 2010-11, 2011-12, 2012-13 and 2013-14. 1. One project of work order value not less than Rs.1.2 Crore. or 2 Project of Work Order value not less than Rs 60 lakhs or 5 Projects of work order not less than Rs 25 Lakhs	Please read as below " The Prime Bidder should have executed at least one similar evaluation work in any educational institution for Central Govt./State Govts. / Govt Undertaking/PSU educational institutions during the last 5 years i.e. in 2009-10, 2010-11, 2011-12, 2012-13 and 2013-14. 1) The one work order value should not less than Rs.1.2 Crore. OR 2) The two work order value should not less than Rs.0.75 Crore. 3) The three work order value should not less than Rs.0.60 Crore. The work order is to be enclosed.

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Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
8	Section 3: Eligibility Criteria, point 3.2 on Page No: 4	The Prime Bidder should have executed at least one similar evaluation work in any educational institution for Central Govt./State Govts. / Govt Undertaking/PSU educational institutions during the last 5 years i.e. in 2009-10, 2010-11, 2011-12, 2012-13 and 2013-14. **The work order value should not less than Rs.1.2 Crore.** The work order is to be enclosed.	It is understood that the total value of the project undertaken by the bidder needs to be more than or equal to INR 1.2 Crore. Typically, in these kind of projects, client issues multiple work orders for the same project and hence the actual value of the contract may not be reflected by one work order. Hence, it is requested that the word "work order value " to be replaced by "Total contract value".	Please read as below " The Prime Bidder should have executed at least one similar evaluation work in any educational institution for Central Govt./State Govts. / Govt Undertaking/PSU educational institutions during the last 5 years i.e. in 2009-10, 2010-11, 2011-12, 2012-13 and 2013-14. 1) The one work order value should not less than Rs.1.2 Crore. OR 2) The two work order value should not less than Rs.0.75 Crore. 3) The three work order value should not less than Rs.0.60 Crore.The work order is to be enclosed. ~~E6~~
9	Section 3: Eligibility Criteria, point 3.2 on Page No: 4	The Prime Bidder should have executed at least one similar evaluation work in **any educational** institution for Central Govt./State Govts. / Govt Undertaking/PSU educational institutions during the last 5 years i.e. in 2009-10, 2010-11, 2011-12, 2012-13 and 2013-14. The work order value should not less than Rs.1.2 Crore. The work order is to be enclosed.	Request to also include Third party evaluation work performed by bidder with other domains along with education domain.	As per RFP

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Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
10	Section 3: Eligibility Criteria, point 3.6 on Page No: 4	The bidder or consortium partner (in case of consortium) should have office in Chhattisgarh. The Gumasta License/ Certificate of Registration/ firm registration certificate should be submitted as proof for registered in Chhattisgarh.	As the proposed resources would be placed in Chhattisgarh for executing the project and having an office in Chhattisgarh will not affect the work & outcome in Project work. Hence, it is requested to do away with this clause.	As per RFP
11	Section 3: Eligibility Criteria, point 3.7 on Page No: 4	The Prime Bidder should have at least 100 Nos of IT skilled manpower on their payroll. A certificate of EPF or TDS or any statuary document from Head of HR is required as proof.	Request to add "certificate from authorized signatory" certifying manpower.	Please read as below " The Prime Bidder should have at least 100 Nos of IT skilled manpower on their payroll. A certificate of EPF or TDS **or Certificate from Head of HR** is required as proof.
12	Section 3: Eligibility Criteria, point 3.8 on Page No: 4	The agencies which are related to implementing ICT scheme directly or indirectly in Chhattisgarh are not eligible to participate in the tender. Also in case of any co-relation found between bidder and implementing agencies, bidder would be rejected	Request to restrict the clause to bidderes which are currently involved in performing ICT work which directly conflicts with the interest of said work and client.	This condition only applicable on Implementing/ awarded ICT@SCHOOL Scheme in Chhattisgarh
13	Section 5.3: Evaluation of document, Point c on Page 13	Completion certificate should clearly indicate the value and duration of the project.	The Completion certificate issued by clients in most cases do not specify the value and duration of the project. The project value and duration can be derived from the work order. Request to modify the clause.	Completion Certificate with Work order is accepted

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Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
14	Section 5.3: Evaluation of document, Point c on Page 13	Incomplete order copy submitted by the bidder will not be considered for evaluation.	Please clarify what are the mandatory fields on order copy as it is not feasible to add all the pages of contact/work order due to size constraints.	Releavent pages which will show scope of work, value of work order, Contract terms, duration of contract and first and last pages of the contract.
15	Section 5.3: Evaluation of document, Point c on Page 13	In case of projects where the order for recurring /Extension and subsequent order has been placed on the Bidder only the mentioned order value will be considered for evaluation.	Please clarify if extended project value will be considered or not	If the seprate work order with value is issued under same Tender reference than it will be accepted.
16	ANNEXURE IV: Technical bid format & Evaluation Criterion (Envelop-A) on Page no. 43, Pt. no. 2	Work Order for third party evaluation in the period of 2009-10 to 2013-14 of impact assessment of projects for Central Govt. / State Govt./ PSU educational institution. The minimum value of the each project shall be Rs 10,00,000	Is this only for Primary/Lead Bidder or includes creds of the consortium partner also?	Only Prime Bidder credentials is accepted
17	ANNEXURE IV: Technical bid format & Evaluation Criterion (Envelop-A) on Page no. 43, Pt. no. 4	Proposed Resource Base Capabilities	Which all CVs required for evaluation?	Field evaluation team members CV not mandatory. The selected bidder may submited the CV after awarding the Contract and before starting the work on field.

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Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
18	ANNEXURE IV: Technical bid format & Evaluation Criterion (Envelop-A) on Page no. 43, Pt. no. 4	Proposed Resource Base Capabilities	Project with high value and impact, higher additional quaiification should be considered like MBA	As per RFP
19	ANNEXURE IV: Technical bid format & Evaluation Criterion (Envelop-A) on Page no. 43, Pt. no. 4	Proposed Resource Base Capabilities	Professional Certifications should also be considered and given an additional weightage	As per RFP
20	ANNEXURE IV: Technical bid format & Evaluation Criterion (Envelop-A) on Page no. 43, Pt. no. 4	Proposed Resource Base Capabilities	Govt. Projects related with Research other than education sector should also be considered	As per RFP

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Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
21	ANNEXURE VI: Price Bid Format (Envelope – B) on Page no. 50	The rate quoted shall be inclusive of all taxes, duties and statutory payments.	Does this also include Service Tax ? What if the Service Tax changes over the 3 year period?	Rates should be quoted without taxes Please read as below at page no 46 "**The rate quoted shall be exlusive of all applicable taxes . The applicable taxes will be paid at actual at the time of invoicing.** The rates quoted are applicable up to 120 days from the date of submission. The validity can be extended with mutual agreement."
22	Section 3.2 page no 4	The Prime Bidder should have executed at least one similar evaluation work in any education institution for Central Govt. /State Govt. /Govt. Undertaking/PSU educational institutions during last 5 years i.e 2009-10, 2010-11, 2011-12, 2012-13 and 2013-14. The work order value should not be less than Rs. 1.2 Crore. The work order is to be enclosed.	The Work Order for assignments such as Impact Assessment in any education institution for Central Govt. /State Govt. /Govt. Undertaking/PSU educational institutions are usually not of very high value. We request the Work Order value may be reduced to INR 50 lakhs. Noteworthy, minimum order value is INR 10,00,000 for Impact Assessment assignment of projects for Central govt./State govt./ PSU educational institutes, as mentioned in Sl no 2. in Annexure IV- Technical bid format and Evaluation Criterion of the RFP (page no.-43)	Please read as below " The Prime Bidder should have executed at least one similar evaluation work in any educational institution for Central Govt./State Govts. / Govt Undertaking/PSU educational institutions during the last 5 years i.e. in 2009-10, 2010-11, 2011-12, 2012-13 and 2013-14. 1) The one work order value should not less than Rs.1.2 Crore. OR 2) The two work order value should not less than Rs.0.75 Crore. 3) The three work order value should not less than Rs.0.60 Crore. The work order is to be enclosed.

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Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
23	Section 3.6 page no 4	The Bidder or Consortium partner (in case of consortium) should have a office in Chattisgarh. The Gumasta License/ Certificate of Registration / firm registration certificate should be submitted as proof for registered in Chattisgarh.	We are 190,000 people based in 728 offices in 150 countries. EY has offices in 10 cities of India. We have undertaken several short and medium term Projects with the Government of Chattisgarh and currentlky going on. On event of we winning the bid, we will deploy required manpower as per Requirement which is usual practice by Consulting companies all around the world for Center / State level projects. We request you to delete this requirement.	As per RFP
24	Section 3.7 page no 4	The Prime Bidder should have at least 100 nos. of IT skilled manpower on their payroll.A certificate of EPF or TDS or any statutory document of Head of HR is required as proof.	By the term 'IT skilled' manpower, we understand as those who have B.E./B.Tech/IT/M.E/M.Tech/BCA/MCA/IT degree.	Yes IT Skill set is mandatory

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Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
25	Section 5.11 on page no. 17	Confidentiality Clause	We request you to kindly include the following in the Confidentiality Clause, *"Except as otherwise permitted by this Agreement, neither of the parties may disclose to third parties the contents of this Agreement or any information/report/advice provided by or on behalf of the other that ought reasonably to be treated as confidential and/or proprietary. Parties may, however, disclose such confidential information to the extent that it: (a) is or becomes public other than through a breach of this Agreement, (b) is subsequently received by the receiving party from a third party who, to the receiving party's knowledge, owes no obligation of confidentiality to the disclosing party with respect to that information, (c) was known to the receiving party at the time of disclosure or is thereafter created independently, (d) is disclosed as necessary to enforce the receiving party's rights under this Agreement, or (e) must be disclosed under applicable law, legal process or professional regulations. These obligations shall be valid for a period of 3 years from the*	As per RFP

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Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
26	Section 7.20.3 on page no. 35	Arbitration	It is requested that the Sole Arbitrator to be appointed as per mutual agreement between the parties or in case the parties fail to mutually agree in that case the arbitrator should be appointed in terms of Arbitration and Conciliation Act 1996.	As per RFP
27	Section 7.15 page no 33	Right of Monitoring, Inspection and Periodic Audit	We humbly propose that the audit conducted shall be restricted to the physical files of this Agreement only and shall be subject to client agreeing to maintain confidentiality of these documents. If any third parties are employed by the client to conduct audit, client shall ensure that such third parties are not be a competitor of EY and shall agree to confidential obligations with EY. Further the right to audit shall be available to the client during the period of this Agreement alone.	As per RFP
28	Section 7.17 at page no 34	Information Security	We understand that we can retain the working papers and hence request you to kindly add the following in the Clause, *"Consultant should be entitled to retain its working papers."*	As per RFP

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Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
29	Section 7.20.9 on page no 36	Data rights	We request to kindly add the following in the end of the para, *"Notwithstanding the above, it is agreed that nothing contained herein above shall be applicable to Consultant's pre-existing materials and working papers (i.e Materials owned by the Consultant which were created and developed prior to this Agreement without direct reference to the deliverables under this Agreement) which may now be incorporated by the Consultant into the final deliverables/reports or the like, supplied to the Client hereunder in the course of delivering the Services pursuant to this Agreement. However, in the event any such pre existing material is used in the deliverables/reports provided to the Client by the Consultant, the Consultant hereby agrees to grant the Client an irrevocable, non-transferable, non exclusive, paid-up, royalty free and perpetual license to use such pre-existing material as it exists in the deliverable/ reports prepared by the Consultant as a part of this Agreement."*	As per RFP

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Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring clarification(s)	Points of Clarification	Response from RMSA
30	Section 4 a. Page no. 5	Field evaluation team should consist of at least of 2 members. Both should have a diploma in IT/BCA/DCA/PGDCA/ BE/Btech/ME/M Tech and experience in hardware and auditing.audit	Scope of work includes evaluation of effectiveness of teacher training and learning level of students in schools. This would require an understanding of the education sector. Can the team composition be left to the bidder?	Minimum qualification is mentioned . You may proposed the higher skill set with minimum qualification mentioned in the RFP
31	Section 4 a. Page no. 5	Scope of work includes preparation of a Questionnaire for Students Achievement Survey	Which classes are to be included in the survey	As per RFP
32	Section 4 a. Page no. 5	Scope of work includes preparation of a Questionnaire for Students Achievement Survey	Preparing an achievement survey is a huge task. The scope of work for this needs to be clarified. Can the bidder can use some existing assessment survey formats instead of preparing the formats?	b
33	Section 4 a. Page no. 5	Scope of work includes preparation of a Questionnaire for Students Achievement Survey	What is the sample size of students to be covered ?	As per RFP
34	4. Scope of Work Page 6	The data collection from the schools to be performed with the help of evaluation tool/software should be handed over in digitized format e.g. excel/xml/csv etc as per the formats required by the SPO to do any further analysis. It is expected that an online web based tool will be developed where the data can be fed from school itself. This tool shall be able to provide reports in the desired format.	Is developing tool/Software in the bidder scope of work ?	Yes
35			Please elaborate more on scope of work of the tool/software?	As per RFP
36			Is department looking for Online tool ? If Yes is the tool to be hosted in Government DC	Yes, The tool Will be hosted in CG State Data Centre (SDC).

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